

OUTREACH CLINICS

Our free and confidential monthly Outreach services, cover all aspects of deafness and hearing loss, in 29 locations spread across the country. For people who find it hard to hear or use their hearing aids but can't make it into one of our 12 centres, our Outreach Clinics offer information and resources, tinnitus advice, assistive technologies and minor hearing aid repairs in the community.

TINNITUS

Chime offers advice and support to people living with Tinnitus through one-to-one meetings and Tinnitus Management sessions. We provide an opportunity to access information around the management of Tinnitus and we also run talks and workshops which explore and develop self-care tools. For some people modern technology can bring some comfort. Chime offers a range of Assistive Technology aimed at helping people who suffer from tinnitus.

Assistive Technology Services

The provision of assistive technology is one of Chime's core services and, when used on a daily basis, this technology can really benefit a person's quality of life by helping them to fulfil their potential and connect with the world around them.

AUDIOLOGY SERVICE

At Chime our client-led hearing aid service is founded on the principles of care and best advice. We provide a range of supports including free hearing tests, hearing aids (PRSI grants available), hearing aid fitting, wax removal, tympanometry and family support, as well as a dedicated aftercare service.

LIFETECH

We are dedicated to supporting our clients in all areas of hearing loss and provide many types of assistive technology, from TV listening devices and doorbells to smoke alarms and baby monitors – all of which can make such a difference in day-to-day life.

EDUTECH

We provide a specialist technology service across Ireland for schools, colleges, universities, and education providers. Our EduTech service aims to ensure students with hearing loss have access to the best available assistive technology in the classroom.

You can browse through all our Assistive Technology products on chime.shop.ie
And remember, all proceeds our technology products are use to fund other services.

Contact us

Tel: 1800 256 257
Email: info@chime.ie

Text: 087 9221 046
Web: chime.ie

DUBLIN CENTRAL
35 North Frederick Street,
Dublin 1, D01 W5
Tel: 01 817 5700
Text: 087 922 1046

DUBLIN NORTH
Chime, Deaf Village Ireland,
Ratoath Road, Cabra,
Dublin 7 D07 W94H
Tel: 01 817 5700
Text: 087 922 1046

DUBLIN SOUTH
Chime, Unit G-H, Exchange
Hall, Belgard Square North,
Tallaght, Dublin 24 D24 YW89
Tel: 01 462 0377
Text: 086 171 6284
Email: dublinsouth@chime.ie

DUNDALK
Chime, 14 Jocelyn Street,
Dundalk, Co. Louth, A91 XNY2
Tel: 042 933 2010
Text: 087 711 8717
Email: dundalk@chime.ie

TULLAMORE
Chime, 14 Church Street,
Tullamore, Co Offaly, R35 T0C92
Tel: 057 935 1606
Text: 086 143 6476
Email: tullamore@chime.ie

KILLARNEY
Unit 1b Park Place, High Street
Killarney, V93 CDP9
Tel: 064 662 0052
Text: 086 805 6202
Email: killarney@chime.ie

LETTERKENNY
Unit 2, Spencer House, High Road,
Letterkenny, F92 DN0N
Tel: 074 918 8252
Text: 086 855 8194

LIMERICK
Pery Street,
Limerick V94 DYP2
Tel: 061 467 494
Text: 086 222 9638
Email: limerick@chime.ie

WATERFORD
23/24 Merchants Quay,
Waterford X91 PY63
Tel: 051 855777
Text: 085 806 0911
Email: waterford@chime.ie

CASTLEBAR
Mayo PCCC, St. Mary's HQ –
Groundfloor, Castlebar,
Co. Mayo F23 XK72
Tel: 094 904 9109
Text: 087 196 2928
Email: mayo@chime.ie

GALWAY
9 Francis Street,
Galway H91EV2F
Tel: 091 564 871
Text: 086 864 8659
Email: galway@chime.ie

SLIGO
Abbeyville Centre,
Abbeyville F91 KH5X
Tel: 071 919 4975
Text: 086 796 1324
Email: sligo@chime.ie

Chime is a registered charity (RCN 20008772) that operates on a not-for-profit basis. All proceeds from technology products are used to fund our other services.



chime.ie



Who we are

For over fifty years, Chime has championed for equal rights, greater accessibility and opportunities for individuals impacted by deafness and hearing loss. As a charity, Chime has a role in breaking down barriers to inclusion and self-determination, for Deaf and hard of hearing people.

We deliver on our strategic goals through our core services, which include Specialist Services, Technology and Advice and Information Services. In addition, we drive awareness of key issues through our campaigns and advocacy work.

Specialist Services

Chime provides the Deaf and Hard of Hearing community with Person-Centred Specialist Services across Ireland to empower individuals to reach their full potential, including:

CHILDREN AND FAMILY SERVICES

Chime Specialist Children and Families Support Team was established in 2022 to improve the overall wellbeing and outcomes for Deaf and Hard of Hearing children and their families. We provide caring, individualised supports as well as group events and activities such as summer camps for children and young adults, family events throughout the year and Newly Diagnosed Weekends (for families of children recently diagnosed with hearing loss).

The service is closely linked to our newly launched Deaf Specialist Clinical Multi-Disciplinary Team for Children and Young Adults. As the first of its kind in Ireland, it focuses on early interventions, conclusive diagnoses, and individualised clinical supports.

EXPLORE MENTORING PROGRAMME

Explore provides individualised structured support for young Deaf and Hard of Hearing adults, as they transition onto further education, vocational training, and employment. Explore also provides assistance to the many stakeholders that the young adult will engage with along their journey, e.g. the education sector, vocational training bodies, professional agencies, employers, community and voluntary sector, residential and day services.

RESIDENTIAL

Chime's Deaf Specialist Residential Service is an assisted living facility that provides individualised, community-based supports in ISL. The service is designed to

maximise the quality of life of our residential clients while fostering autonomy, personal growth and development. This service offers each resident their own room and the service is supported by specialist trained staff.

DAY SERVICE

Chime provides a supportive specialist day facility for Deaf adults. It is a place for people to congregate and be accepted for who they are and all programmes are delivered through ISL. Chime Day Service fosters autonomy, personal growth and development, and provides opportunities for meaningful social, educational, vocational and leisure activities. Participation can range from full attendance five days a week for some members, to a brief weekly visit for some specific activity for others, depending on the needs of each individual.

SOCIAL WORK

Our Social Work service supports Hard of Hearing and Deaf adults who communicate through ISL.

We support all our clients through a wide range of emotional issues, advocacy, and practical supports.

The Social Work Team at Chime also supports parents through the journey of parenting a child with a hearing loss.

Some of our services include;

- Individualised support eg. mental health, bereavement
- Entitlements and housing
- Access to community supports
- Information and advice
- Support at time of diagnosis
- Working closely with families to establish links with local communities such as visiting teachers, audiologists, or any other relevant professionals

Community Services

Chime provides advice and information in local communities across Ireland. We deliver individualised, local supports, designed to maximise the quality of life of every person living with deafness and hearing loss, while fostering independence, personal growth and development.

DEAF AND HARD OF HEARING GROUP SUPPORT

At Chime, our staff understand the barriers faced by people who are Deaf and/or Hard of Hearing. We are committed to breaking down those barriers, and promoting environments where people feel relaxed, welcomed, and most of all, included.

Our range of social groups and activities are held throughout our 12 resource offices, and we welcome anyone who is Deaf and/or Hard of Hearing to partake and share their experience of managing hearing loss in a hearing dominated world. For ISL users, we also offer groups in our Country's 3rd officially recognised language. It's time to break down those barriers!

RESOURCE CENTRES

You can now drop into any of our 12 Resource Centres nationwide for information about all aspects of deafness, hearing loss, tinnitus supports and management, as well as our wide range of assistive technology.

